

The Census Bureau would like to know how well the Census 2000 Internet help screens worked for you. Please take a few moments to answer our questions and give us your opinions about the on-line help. Your answers are voluntary and confidential and will help us learn where improvements are needed in future Census Internet products. Thank you in advance for your participation.

1. A. How easy was it for you to find the topics you were looking for while using the Internet help screens?

Not at all easy	Easy	Very easy
1	2	3

- B. Overall, how easy was it to understand the Internet help screen information?

Not at all easy	Easy	Very easy
1	2	3

- C. Overall, how helpful to you was the Internet help screen information?

Not at all helpful	Helpful	Very helpful
1	2	3

- D. Overall, how satisfied are you with the Internet help screens?

Not at all satisfied	Satisfied	Very satisfied
1	2	3

2. From which location did you primarily use the Census 2000 Internet help screens?

- ☐ Home
- ☐ Work
- ☐ School
- ☐ Library
- ☐ Some other place, please specify _____

3. **How did you hear about the Census 2000 Internet help screens? Please mark all that apply.**

- ☐ From the Census 2000 Home page (www.2000.census.gov)
- ☐ From the Main U.S. Census Bureau web site (www.census.gov)
- ☐ From an Internet Service Provider (AOL, MSN, Mindspring, etc.)

- ☐ From a major web site (Yahoo, Netcenter, AltaVista, etc.)
- ☐ From an Internet news web site (ABC, MSNBC, CBS, etc.)
- ☐ From some other Internet site (not covered above)

- ☐ Through television/radio/newspaper
- ☐ Through the toll free Census telephone help line
- ☐ Through the Census In Schools Program

- ☐ Through the letter attached to the census form you received in the mail
- ☐ Other, please specify _____

4. **Did you know that some census forms are available for you to complete through the Census 2000 web site?**

___Yes

___No

5. **Do you intend to submit your census form through the Census 2000 web site?**

___Yes

___No, my type of form was not available through the Census 2000 web site.

___No, I tried to submit the Internet form and was unsuccessful.

___No, I have security concerns.

___No, I prefer to use the paper form.

___No, I have already completed the paper form.

___No, some other reason, please specify _____

___Not sure

Submit this survey

-

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3. While you were completing the Census 2000 Internet Form, help was available for a variety of topics (if you clicked on the linked text). In the following chart, please mark how useful the help information was to you. For topics on which you did not use help, please mark 'NA'.

Help Topics	How useful was the information?			
	Not at all Useful 1	Useful 2	Very Useful 3	Did not use this topic NA
Verify form authenticity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of people in household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home ownership/rent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Name	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relationship	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Age/Date of birth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hispanic origin	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Race	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Telephone number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Submitting the form	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Security/Confidentiality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OMB approval number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. From which location did you submit your Census 2000 Internet Form?

- ☐ Home
- ☐ Work
- ☐ School
- ☐ Library
- ☐ Some other place, please specify _____

5. How did you hear about the Census 2000 Internet Form? Please mark all that apply.

- ☐ From the Census 2000 Home page (www.2000.census.gov)
- ☐ From the Main U.S. Census Bureau web site (www.census.gov)
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